Limited Warranty

MAINTENANCE PROGRAM CLIENTS

- 100% coverage for plant replacement cost
- Discounted labor rate for replacements
- Optional 30-Day walkthrough of property

NON-MAINTENANCE PROGRAM CLIENTS

- 50% coverage for plant replacement cost
- Standard labor rate for replacements
- Optional 30-Day walkthrough of property

We offer a 1-year limited warranty for all plants installed by Brownswood Nursery. The warranty will be void if there is no irrigation system installed or if the irrigation system was not functioning properly. If Brownswood Nursery installed a new irrigation system and it is not functioning properly then the plants are still covered under warranty. All plant replacements will also have a labor and shipping charge.

30-day Walkthrough: this is a free service to any client that had over \$2,000 worth of plant material installed. After filling out the request form we will schedule a time for one of our professionals to do a walkthrough of your property and inspect all plants installed by Brownswood Nursery. We will take notes and make recommendations on how to resolve any issues we may see in your yard.

Limited Warranty: Brownswood Nursery guarantees that plant material is fresh and the correct variety at the time of installation. We will offer a 50% discount on replacement plants for qualified plants that do not live during the first twelve months. This does NOT apply to annuals, perennials, Sabal Palms, Sod, or any transplanted material. An additional labor charge will be incurred if replanting of replacement plants is desired. This warranty does not cover over/under watering or wet sites.

Click here to submit a request

WARRANTY REQUEST

30-DAY WALKTHROUGH